

Key Flood Protection Info Resources for Hamilton Residents

This document has been developed to help Hamilton and area residents take action to reduce their flood risk. Contact information for three important government organizations has been provided to help residents determine:

- Answers to detailed questions for different agencies
- What flood prevention subsidies and building permit grants are available
- What permits are required before starting a project and how to get them

City of Hamilton

Key Topics Covered: Flood prevention subsidies, underground sewer lines, City Bylaws (building, grade change and plumbing permits, City trees) and water flowing overland in your area

Main Phone: 905-546-2489

Main Email: askCity@hamilton.ca

Program Grants and Warranties:

Protective Plumbing Program: Backwater valve installation and downspout disconnection

Call 905-546-4426 to speak to a customer service representative to review your eligibility and to obtain a confirmation number

Website: [Protective Plumbing Program](#)

Additional Links: [Protective Plumbing Assessment Form](#); [Residential Protective Plumbing Loan Program](#)

Service Line Warranty Program – An Optional Program for Hamilton Homeowners:

This program provides water and sewer service line warranties to cover repair costs to the private portion of the service lines. This is provided by a private company and not City of Hamilton. Please click link for all info: [Service Line Warranty Program](#)

Helpful Websites: [Basement Flooding](#); [Residential Building Permits](#); [Sewers and Drains Bylaw](#); [Site Alteration Bylaw](#); [Trees-Public Property](#); [Call Before You Dig](#) (Ontario One Call)



Note: Both Conservation Halton and Hamilton Conservation Authority may be responsible for areas in and around Hamilton depending on the watershed closest to a residential property

Hamilton Conservation Authority

Key Topics Covered: Interpretation of Approximate Regulation Limit Area (RLA) maps, planning requirements and permits if your property is within RLA

Phone: 905-525-2181 (If you have an emergency and need to contact HCA officials after normal working hours, on weekends and holidays, please call 905-523-8787)

Email: nature@conservationhamilton.ca

Websites: [Regulated Areas Map Tool](#); [HCA Regulation & Permits](#)

Conservation Halton

Key Topics Covered: Interpretation of Approximate Regulation Limit Area (RLA) maps, planning requirements and permits if your property is within RLA

Phone: 905-336-1158

Online Mapping - Hamilton, Puslinch and Burlington: Ben Davis, 905-336-1158 ext. 2278

Email: envserv@hrca.on.ca

Websites: [Online Mapping](#); [Planning & Permits](#)

Note: Information presented is based on publicly available website content (Updated Oct 23rd, 2017)